

CHANCE® Warranty Claim Form

Only an Underpinning System or Products that have been registered with CHANCE will qualify for Warranty claim consideration. Pursuant to the terms of the CHANCE 30 Year Product Warranty, any Underpinning System or Products that exhibit possible defects in material or workmanship within the 30 year Warranty period must be brought to the attention of your original installer or a CHANCE Certified Installer. The Underpinning System or Products will be evaluated using a CHANCE Product Performance Inquiry (PPI), which may involve on-site inspection or return of Product to the factory. If CHANCE or the authorized CHANCE representative determines that the Underpinning System or Products are defective, the Property Owner will be notified. Once notified, a Warranty Claim Form must be completed by the Property Owner and submitted to CHANCE. After a Warranty claim is received by CHANCE and approved, CHANCE or an authorized CHANCE representative will contact the Original, New or Subsequent Property Owner and provide them with instructions on next steps. A Return Material Authorization will be issued and the return freight costs will be covered by CHANCE. This Warranty does not include reimbursement for the expenses of evaluation, labor, removal or re-installation of the Products or Underpinning System, which costs are the responsibility of the Certified Installer, non-certified installer, or Property Owner.

Property Owner Name: _____

Property Address: _____

City, State, Zip Code: _____

Home Phone: _____ Mobile: _____

Email address: _____

Warranty Claim Explanation:

Items to include with this completed form:

- **Original, completed Warranty Claim Form** (download from www.abchance.com/resources/warranty or call Customer Service at 877-682-8565)
- **Copy of the CHANCE Product Warranty Certificate**
- **Copy of the bill of sale**
- **Copy of the Certified Installer's Certification Card**
- **Copy of the Certified Installer's installation warranty**

To make a valid Warranty claim, the above items plus completed claim form must be sent to:

Hubbell Power Systems, Inc.
210 North Allen Street
Centralia, MO 65240
Attention: Customer Service Civil Warranty Administration/Warranty Claim